



Chill.ie is one of Ireland's fastest growing online insurance providers, offering a range of innovative and highly competitive insurance and financial solutions to customers throughout the Republic of Ireland.

Chill.ie www.chill.ie Case Study



The problem

For a business like chill.ie based in the insurance and financial sector, the ability to protect and track email is crucial for their compliance and security requirements, the existing email filtering and archiving solutions that were in place were no longer proving accurate in the detection and prevention of spam and virus attacks on the network and were cumbersome to use and maintain in house.

Unfortunately the existing solution did not provide integrated reporting or archiving capabilities in an easy to use format, this often involved spending considerable time and IT resources to provide simple delivery reporting and diagnose problems.

The Solution

The IT Team had been looking for a SAAS based email protection and archiving service that could be easily implemented without upfront capex costs, and without disruption to their existing setup. Thus allowing the IT staff to spend less time dealing with spam and email issues and more time maintaining the IT infrastructure. They selected host-it's Email boundary solution for its ease of implementation and reporting and archiving capabilities. They were also keen on email queuing and redirection features available in the event of a disaster, allowing them to redirect their email within a few moments to another location.



Testimonial

"The service provided by Host-it has not only reduced overhead, but the sophisticated filtering employed has increased efficiency. As well as forming an important part of our disaster recovery plan, the solution ensures access to business critical information 24/7/365 from any location. Working with Host-it has been a breath of fresh air. The team consistently delivers on-time and within budget and their after-sales service is second to none."

Paul Brearly -IT Director Chil.ie



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The benefits

Within the first few days of using the service, Chill.ie saw its potential with faster email delivery and a dramatic reduction in spam and phishing emails entering the network. In addition the added advantage provided by denial of service and dictionary harvest attack protection, further reduced traffic and junk email entering the network, whilst insuring that all email was logged, archived and available for easy web based 24/7/365 viewing from a secure online archive.



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